

## TERMS AND CONDITIONS

### THIS AND THAT

Please read the Accessibility Statement that follows to determine if Tudor Cottage is suitable for your requirements. Tudor Cottage is non-smoking and non-vaping in the house and grounds. Only two guests per room; children must be over the age of 10 and supervised at all times. Registered assistance dogs are welcome but we regret we do not take pets. Bossington Green is nearby when your dog needs exercise or comfort stops. There is a dog bin in the National Trust car park. We ask that dogs are not fed in the rooms. Cars and contents are left in our car park at the owner's risk. Whilst we strive for accuracy in the information presented and provide all such information in good faith, we are neither responsible nor liable for the contents of any third party website links, products or information presented on their websites, or in other Tudor Cottage literature.

### DEPOSITS

We are a small business so cancellations, or people who leave without paying, have a significant impact on us; for that reason we operate a non-refundable deposit scheme of one night's stay per room booked to guarantee a reservation, and request credit card details on arrival. Bookings are only confirmed once the deposit is received.

Online booking, and secure online payment of the deposit, is available by clicking on

[BOOK NOW](#)

### SAME DAY BOOKING or BOOKING DIRECT

If you prefer to 'phone us, please call 01643 862 255. If it goes to answerphone, please leave a message and we will call you back. We accept only Visa and Mastercard, no other cards. You may prefer to pay by debit card as a charge of 2.5% is made to cover the charges we have to pay on credit cards.

### CANCELLATION

If you cancel up to four weeks before your date of arrival, your booking will be transferred to a future booking to be taken within six months. If you cancel within four weeks of your date of arrival, the deposit is forfeit. If you cancel within 7 days of arrival, full payment is due so you may wish to take out cancellation insurance.

### CHECK IN AND DEPARTURE TIMES

Arrival is usually between 4pm and 6pm; you are most welcome to arrive earlier by arrangement and take afternoon tea in the garden or lounge but your room may not be available. If you wish to arrive later than 6pm, please let us know – we do occasionally go out of an evening and will make sure someone is here to greet you! We request you check out not later than 10.30am but you are welcome to sit in the garden or snug if you want to relax for a little longer.

## ACCESSIBILITY STATEMENT – APRIL 2017

### HOUSE AND GROUNDS

There are 3 parking spaces (one for each room) on the gravel parking area at the north end of the house. Additional parking is available in the National Trust car park about 300 yards away (charges apply). From our car park guests walk a few yards along the quiet lane to the front door, which is at the south end of the building. There is a gravel path from the gate to the front door and a small step and threshold bar to the front door. The garden is on multiple levels with steps, kerbs and banks. This is a very old house so the floors are not even and there are some low beams. The doorways vary in width between 26cm and 30cm. The house is on two levels: the ground floor where the hall, lounge and dining room are situated, and the first floor where the bedrooms and shower rooms are situated. One ground floor room has a raised section. There are 2 steps on the upstairs corridor. There are 12 steps on the straight flight staircase to the first floor. Each step is 78cm wide and 20 cm high. There is a handrail to one side.

### BEDROOMS AND SHOWER ROOMS

The bedrooms and shower rooms are lockable with a key. The bedroom televisions have freeview & a DVD player. There is a clock radio in each room. Guests are in control of the bedroom's heating thermostat. Each bedroom is supplied with a kettle, a well-stocked beverage tray, biscuits, and a chargeable mini-bar. If you wish for any of this to be removed before your arrival please let us know. Fresh milk is available from the fridge on the landing. There is an honesty box for chilled drinks which are also in the fridge. Each bedroom has a main ceiling light, switched by the door. There are bedside lamps on each side of the bed. The duvets and pillows are made of a synthetic filling advertised as being suitable for people with allergies. Bossington has two steps down to an en-suite bathroom, a narrow gap by the basin and a step to the wc. The bath has a hair-wash spray set; there is no shower facility. There are grab rails by the bath. Selworthy and Luccombe each have a private shower room with a key. The showers have a raised tray.

### OTHER INFORMATION

There is limited coverage for some phone networks. The house landline is available in an emergency. WiFi is available throughout the house but we are at the mercy of local broadband speed, which is slow and sometimes intermittent.

People with nut allergies should be aware that nuts are used in the kitchen.